DataNet Quality Systems Knowledgebase

Why would I need to reset a collection plan (and how do I do this)?

- When a collection plan is actively collecting data on a WinSPC client, a flag is set in the WinSPC database reflecting this state. This flag is cleared when the collection plan is unloaded (or exited) on the client machine. If the collection plan fails to unload properly (for example, due to a system failure), this flag may not cleared properly. In order to clear this flag, a WinSPC user with sufficient privileges will need to 'Reset' the collection plan.
  If an administrator attempts to edit the properties of a collection plan and receives an error message stating "The collection plan is collecting data at X other stations.", then either:
    The collection plan is currently collecting data on some WinSPC clients. Those WinSPC clients should exit data collection prior to the administrator making changes to the collection plan. One or more WinSPC clients did not properly unload the collection plan and the data collection flag (described above) is not set properly.

-1. In the latter case, to reset the data collection flag, the administrator should:
      Dismiss the message stating the collection plan is collecting data by clicking on the "OK" button.
     Right-click on the collection plan. In the shortcut menu that appears, click the "Reset" option.
      A confirmation message will appear stating the resetting process was completed. The administrator should now be able to edit the collection plan.

https://knowledgebase.winspc.com/questions/69/