

## DataNet Quality Systems Knowledgebase

### **What is the WinSPC Remote Directory, and where do I find it?**

What is the WinSPC Remote Directory?

In most WinSPC installations, the WinSPC Remote Directory (sometimes called the Network Directory) is a shared folder on your network that is accessible to all your WinSPC clients. It is one of the three required components of any WinSPC installation, including the backend database and the WinSPC client itself.

The Remote Directory is created during the initial installation of WinSPC and is used as the basis to install additional WinSPC clients. It is also critical in the upgrade process, as each client will attempt to download any installed updates from this location. In addition, it is also the location for WinSPC documentation and WinSPC system utilities.

This directory could exist anywhere on your network, such that each WinSPC client can access that directory.

Where is my WinSPC Remote Directory?

There are 2 methods to finding the location (or path) to your existing WinSPC Remote Directory in your WinSPC environment:

Method 1: Using the About menu.

Go to an existing WinSPC client and launch WinSPC. On the WinSPC Access Center (login screen) click on the 'About' button to access the About menu. Go to the 'WinSPC' tab in the About menu. Look for the line titled 'WinSPC Remote Directory'. This will contain the information about the location of the Remote Directory. (NOTE: In WinSPC Version 9 and above, the path is a clickable link that will launch a Windows File Browser and open that location).

Method 2: Using the WinSPC.ini configuration file.

Depending on the version of WinSPC you are currently using, the location of the WinSPC.ini file varies.

WinSPC version 8.x and earlier:

On an existing WinSPC client, browse to the local WinSPC client installation folder (by default it is located either in "C:\Program Files\DQS\WinSPC\" or in "C:\Program Files (x86)\DQS\WinSPC\"). Open the 'WinSPC.ini' file in a text file editor such as Microsoft Notepad. The Remote Directory is the path or location after the line that starts with ImageDir=

WinSPC version 9.x and later:

On an existing WinSPC client, browse to the local WinSPC client installation folder (by default it is located in "C:\ProgramData\DQS\WinSPC\"). Open the 'WinSPC.ini' file in a text file editor such as Microsoft Notepad. The Remote Directory is the path or location after the line that starts with ImageDir=

WinSPC Trial Version:

By default it is located in "C:\Users\Public\Documents\DQS\WinSPC Trial Edition\Remote".

Note:

During the installation or upgrade process, WinSPC will fully manage the files and folders in the Remote Directory. You should never install WinSPC, or the WinSPC upgrade, directly inside the Remote Directory.

If you need to move the remote directory to a new location on the network, click here for instructions.

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